Error codes:

The ice machine is monitored continuously. Any OPEN or SHORTED circuit condition with a temperature sensor or miscommunications between the control and user interface will initiate an ERROR CODE as listed below:

Error Codes			
Error	**Displayed Code**	**Error Description**	**Action to Take**
Bin Sensor error	"OFF" will flash continuously in 1 second intervals in the display. No audible alarm will sound.	Failed temperature sensor. Machine operation will immediately enter an **OFF** state.	Call service to have the temperature sensor replaced.
System Sensor error	"ICE" will flash continuously in the display. No audible alarm will sound.	Failed condenser temperature sensor. Machine operation will continue but ice production cycle will not adapt to varying ambient conditions, so ice quality may vary.	Call service to have the temperature sensor replaced.
Communication error	Continual flashing of all indicators on the display.	Loss of communication between the main board and the user interface.	Call service to have a diagnostic check.

Options menu:

Normal and ECO mode:

Your ice machine comes with an optional "ECO" mode. This new feature allows you to tailor ice production to a conservative rate, saving approximately 25% energy and 30% water from routine operation. While in this mode ice production will slow and the appliance will use less water and electricity. "ECO" mode should only be initiated after there is a full bin of ice. To enter "ECO" mode do the following:

- Press the "MENU" icon twice and the green "ECO" will flash.
- Press and hold the "ON/OFF" icon until the green "ECO" stops flashing and remains illuminated.

- To return to the standard operating rate press the "MENU" icon twice, the ECO will turn off and the "ICE" will be flashing. Press and hold the "ON/OFF" icon until the "ICE" stops flashing and remains illuminated.

CLEANING YOUR ICE MACHINE

Clean reminder:

A "CLEAN" reminder will occur every 6 months to remind you that it may be time to clean your appliance. Over time mineral build up on the cold evaporator plate can occur which can adversely affect the quality of your ice. This build-up is dependent on your water source and usage. Normal ice production will continue while the "CLEAN" reminder is displayed. You may clear the "CLEAN" reminder at any time by momentarily pressing the "ON/OFF" icon. When reset, the "CLEAN" reminder will reset and not occur for another 6 months. If you choose to clean the appliance at this time, see the options menu section below.

CLEAN

Clean mode:

To ensure maximum performance and ice quality, it is recommended to clean your ice machine once every six months. This simple cleaning routine will also ensure water and energy use continues at optimum efficiency.

NOTE

Homes with poor water quality or high clear ice usage might require more frequent cleaning.

To clean your ice machine you will need to purchase a "nickel safe" ice maker cleaner. Cleaner can be obtained by contacting AGA Marvel customer service at 800-223-3900 or email orderdesk@agamarvel.com.

⚠ CAUTION

Use only Marvel-approved ice machine cleaner and follow all label warnings and directions. Incorrect chemical usage, and any damage that may result, is not covered by warranty.

Available to order

Clear Ice Machine Cleaner, 4-oz. bottle Part # S41013789

NOTE

For reference see our "Care and Cleaning video" at the website: www.marvelrefrigeration.com.

Once you have your cleaner:

Turn the ice machine off by pressing and holding the "ON/OFF" icon for 3 seconds. "OFF" will be displayed on the control.

OFF

Follow the following three step procedure for removing the grid cutter cover from the ice machine, Refer to Figure 23 and Figure 24:

1. -pull out on this corner first to remove the cover corner from the mounting peg.
2. -pull out on this corner next to remove it from the mounting peg.
3. -reach behind cover and push cover towards you to remove cover from the center mounting peg.

Remove all ice from the ice bin, (see Figure 24).
Drain the water from the water reservoir, by removing the black plug from the bottom of the fresh water reservoir. (See Figure 25). After the water is drained replace the plug in the bottom of the reservoir.

Allow all of the ice to fall from the evaporator plate and remove any ice from the grid cutter. If there is ice embedded in the grid cutter wires, wait for it to melt and fall out. **Do not try to remove ice that is embedded in the grid cutter wires as that may break the wires.** (See Figure 21 and Figure 22).

⚠ CAUTION

Forcing ice through the grid cutter will break the grid cutter wires.

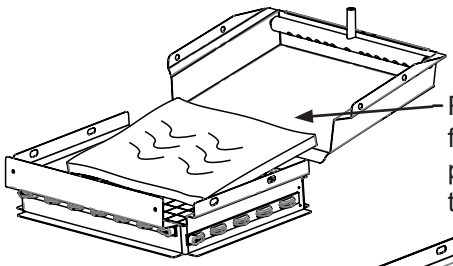


Figure 21

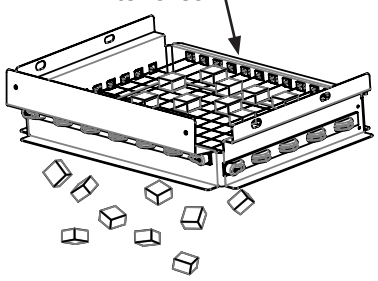


Figure 22

CLEANING YOUR ICE MACHINE

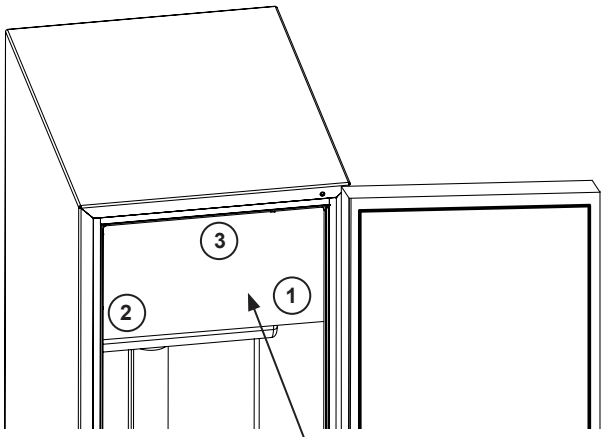
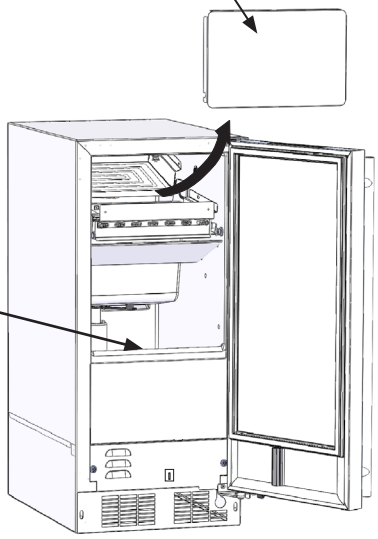


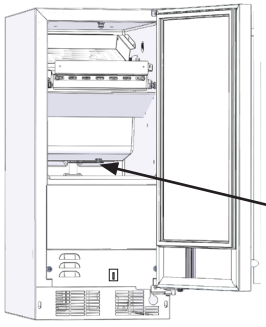
Figure 23

Remove the grid cutter cover



Remove all of the ice from the ice bin

Figure 24



Remove the black reservoir drain plug from the bottom of the reservoir.

Figure 25

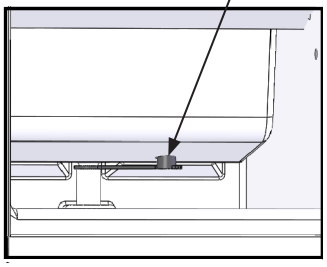


Figure 25b

Refer to your cleaning solution instructions to determine the proper amount of cleaning solution to add based on 2 quarts (1.9 liters) of water. Remove the plastic splash shield to improve access. (See Figure 26). Pour the cleaning solution slowly on the evaporator plate so it flows down into the fresh water reservoir. (See Figure 27).

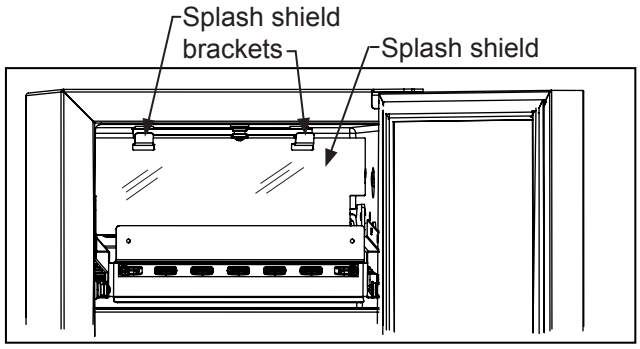


Figure 26

Replace the splash shield if removed.

Turn the ice machine back on by pressing and holding the "ON/OFF" icon for 3 seconds. The display will indicate "ICE" mode. Press and hold the "MENU" icon until a flashing "CLEAN" is displayed. Press the "ON/OFF" icon until "CLEAN" stops flashing. Your ice machine will now enter the clean cycle.

ICE

CLEAN

The clean and rinse cycle will take about 49 minutes.

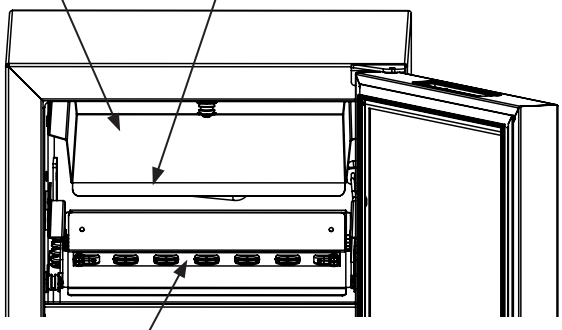
After the clean cycle is complete the ice machine will return to the "OFF" position.

OFF

After the cleaning cycle is completed, verify that all build-up has been removed. If not repeat the clean cycle procedure.

Evaporator plate

Pour cleaning solution slowly onto front edge of evaporator plate behind the grid cutter.



Grid cutter

Figure 27

NOTE

Canceling clean mode:
To exit clean mode press and hold the "ON/OFF" icon until "OFF" is displayed. Wait 3 minutes for clean mode to complete it's cancel routine before turning unit back on by pressing and holding the "ON/OFF" icon. If you turn the unit back on before the 3 minutes has elapsed, the display will show "CLEAN" and the unit will shut itself off upon completion of the 3 minute clean cancel routine.

⚠ WARNING

If you cancel clean mode after adding ice maker cleaner, you must re-start cleaning and allow clean cycle to complete to remove the cleaning solution before resuming ice production.

Optional: After the cleaning cycle has been completed , you may wash the interior with a mild detergent / dish soap or a solution of two tablespoons of baking soda and one quart of water. Rinse with clean water.

Replace the grid cutter cover.

⚠ CAUTION

Do not use bleach based cleaners or any abrasive cleaning products. Chlorine based cleaners will attack the stainless steel, making it susceptible to corrosion.

Your ice machine is now ready to restart. Press and hold the "ON/OFF" icon for 3 seconds until "ICE is displayed.

NOTE

After cleaning it is recommended you discard the ice produced after 3 hours of ice production.

If you purchased an overlay panel model, your unit is equipped with articulated hinges to allow fully integrated built-in installations. Custom panel thicknesses of ⅝" (15 mm) and ¾" (18 mm) are accommodated.

⚠ CAUTION

It is important to use the factory provided grille that came with the product to assure proper air flow is maintained through the condenser. The use of a custom grille is not recommended and will void the warranty.

⚠ WARNING

Overlay panel models are designed for use with **built-in installations only**. Use in freestanding installations could result in personal injury.

Step 1: Removing the Door

With a phillips screwdriver remove the screw and "P" clamp from the bottom of the door near the hinge. See Figure 28b.

Disconnect the door wire harness by pressing and holding down the locking tab on the wire connector and pulling the connector apart. See Figure 29.

Open the door and loosen the screws holding the hinges to the cabinet (2 at the top and 2 at the bottom hinge). Do not remove the screws but loosen them enough so the hinges can be slipped off of the screws when sliding the door to the side.

⚠ WARNING

The articulated hinges have many pinch points. Carefully close / collapse the hinges as soon as the door is removed from the cabinet.

With a helper, and being careful not to scratch the cabinet or the door, slide the door to the side about ½ inch and remove the hinges and door from the unit.

⚠ WARNING

Use extreme caution with the articulated hinges. The hinge is self closing and many pinch points exist prior to built-in installation. **Do not remove the cabinet "Z" bracket from the top of the cabinet.**

TROUBLESHOOTING THE ICE MACHINE

Before You Call for Service

If the appliance appears to be malfunctioning, read through this manual first. If the problem persists, check the trouble-shooting guide below. Locate the problem in the guide and refer to the cause and its remedy before calling for service. The problem may be something very simple that can be solved without a service call. However, it may be required to contact your dealer or a qualified service technician.

Troubleshooting guide:

Ice Machine Operation

Ice machine does not operate

Is the ice machine's power cord plugged in? Plug the power cord into a grounded 3 prong outlet.

Is the electronic control showing the "ICE" position? Check the control to be sure it is in the "ICE" position.

Is a fuse blown or a circuit breaker been tripped? Replace a blown fuse or reset a tripped circuit breaker.

Is the temperature of the room cooler than it normally is? The minimum room temperature is 55°F (13°C). The bin thermistor may be sensing the room temperature and shut off before the bin is full of ice. If the room temperature remains low the ice machine may not restart.

Is there a drain pump in the ice machine? The drain pump is designed to temporarily shut the unit off when large quantities of water create a high-limit condition. Wait a few minutes as the drain pump will continue to operate to dispose of the excess water. If there is still water in the ice bin check the drain pump vent line and drain line for obstructions or kinking.

The ice machine is noisy

Many sounds of an ice machine are different than your household refrigerator. This subject is discussed on page 11, but check the following:

Do you hear water being circulated in the ice machine? This is a normal sound as water is added once every ice making cycle.

Is there a "whoosing" sound? Make sure water is getting to the ice machine. Also check to make sure the drain plug is fully seated in the water reservoir.

Is there an ice slab caught between the evaporator plate and the grid cutter? First check to see if the ice machine is level. If the ice machine is level run a cleaning cycle.

⚠ WARNING

Electrocution Hazard

- Never attempt to repair or perform maintenance on the appliance until the main electrical power has been disconnected. Turning the appliance control "OFF" does not remove electrical power from the unit's wiring.
- Replace all parts and panels before operating.

Ice Production

Little or no ice production from the ice machine

Is the electronic control set to the "ICE" position? Check the control to be sure it is in the "ICE" position.

Is water getting to the ice machine? Make sure nothing is restricting the water supply such as a closed water valve or a blown fuse or tripped circuit breaker, or a kinked supply line, or low water pressure.

Has the ice machine just been started? A typical ice production cycle can take up to 1½ hours. Initial start up cycles can take longer. Check the ice machine after 24 hours for ice accumulation in the bin.

Is the reservoir drain plug in place? Check that the reservoir drain plug is properly seated.

Is the water distributor tube restricted? Run a cleaning cycle to clean the ice machine. Also check any filters to make sure they are not restricted.

Is the condenser fan air flow restricted? Make sure the grille in the front of the ice machine is open for proper air circulation.

Is the room and/or water temperature to warm? Move the ice machine to an area where the ambient temperature is below 90°F (32°C). The ice machine should not be placed next to a heat source such as an oven. Check the cold water connection.

Is there scale build up in the ice machine? If there is scale build up on the evaporator, the ice machine needs to be cleaned. See "Cleaning the Ice machine".

TROUBLESHOOTING THE ICE MACHINE

Ice Quality

Odor, grey color, or off taste in the ice

Is there mineral scale build up on the evaporator plate? The ice machine needs cleaning. See “Cleaning the Ice Machine”.

Is there a high mineral content in the water? The water may need to be filtered.

Are food items being stored in the ice bin? Remove food from the ice bin.

Unpleasant Odors may require the use of a charcoal filter on the water supply line.

Clumps of ice

Are there clumps of ice in the bin? If the ice isn’t used on a regular basis it will melt and form into clumps. Break up the ice clumps with the ice scoop.

Ice cubes are too big, too small

Is there low ice consumption? Ice is slowly melting in the ice bin which will affect the size of the cubes. This is normal. When the ice bin needs to be replenished, cubes will return to the regular size.

Is the ice slab releasing? Clean the evaporator. See “Cleaning the Ice Machine”.

Is the distributor tube restricted? Check the water line to the ice machine to make sure there are no restrictions or kinks in the line. Check all filters to make sure they are not restricted. Check that the water flows evenly out of the distributor tube, if not, clean the ice machine. See “Cleaning the Ice Machine”.

Plumbing Problems

Is the drain hose aligned over the drain? Move the ice machine to align the drain.

Is the ice machine draining properly? Check that there are no kinks or restrictions in the drain lines; this can cause water to back up in the ice bin. Check that foreign material is not blocking the ice bin drain located at the right rear corner of the ice bin. Check the drain pump discharge and vent line or any restrictions or kinks. Check that the drain pump is level.

NOTE

If there are plumbing issues outside of the ice machine, they cannot be repaired by the service technician. A qualified plumber will have to be called.

Troubleshooting the Drain Pump

NOTE

If the **drain pump reservoir** (not the ice machine bin) reaches overfill condition, the power to the ice machine will be shut off.

If the ice machine is not working, check the following:

- Make sure there is power at the receptacle.
- Make sure the ice machine is turned on.
- Make sure the ice bin is not full.

Then check the drain pump:

The pump does not run:

- Make sure the pump is plugged in and there is power to the receptacle.
- Check the inlet to the drain pump for debris and clean as needed. Remove clamps and inlet tube from drain pump to check for and remove debris.
- Make certain the vent line is free of kinks/sharp bends or restrictions.
- Make certain there is enough water to activate the drain pump. It will take at least one (1) quart (.95 liters) of water to activate the drain pump.

The pump runs, but no water is pumped out:

- Check that the vent is clear and free of restrictions.
- Check the discharge line to make certain there are no restrictions.
- Make sure that the discharge tubing has not exceeded the maximum lift of eight (8) feet (2.44 meters) and the horizontal run is not greater than twenty (20) feet (6.1 meters).

The pump runs and then quickly turns off repeatedly:

- Check to make certain the drain pump is level.
- Check that the vent is clear and free of restrictions.

The ice machine is running but not producing ice:

- Check to make sure water is not backing up in the ice bin.